



BHARATI VIDYAPEETH'S COLLEGE OF ENGINEERING

(Approved by AICTE, New Delhi & Affiliated to Guru Gobind Singh Indraprastha University, Delhi)

(An ISO 9001:2015 Certified Institution)

A-4, Paschim Vihar, Main Rohtak Road, New Delhi - 110 063

Grievance Redressal Committee

About the Committee

The Grievance Redressal Committee of BVCOE, N. Delhi is established with an aim to provide easy and readily accessible procedure for prompt disposal of the day to day genuine grievances of the student to maintain a congenial atmosphere. The Committee was set up at in accordance with the University Grants Commission regulations 2012 (The Gazette of India, March 23-29, 2013), and Article XXV of the constitution for handling day-to-day grievances related to students. Any discontent or dissatisfaction that a student faces or even imagines, when not addressed properly is treated as grievance.

Grievance Redressal Committee facilitates the resolution of grievances in a fair and impartial manner involving the respective Department (dealing with the substantive function connected with the grievance), maintaining necessary confidentiality, as the case may be. The Grievance Redressal Committee will address the complaint(s) made by an aggrieved student(s) which were not resolved at Department level.

Any student/staff with a genuine grievance may approach the department members in person, or in consultation with the officer in-charge Students of Committee. Students can put their grievances and their suggestions for improving the Academics by sending through online webportal <https://bvcoend.ac.in/index.php/student-grievance/>

The information regarding constitution and availability of Grievance Redressal Committee is published on college website (<https://bvcoend.ac.in/index.php/student-grievance/>)

PRINCIPAL
Bharati Vidyapeeth's
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A-4, Paschim Vihar,
New Delhi-63

The structure of Grievance Redressal Committee-

The revised structure of the Grievance Redressal Committee of Bharati Vidyapeeth's College of Engineering, New Delhi shall be as under:-

| Sr. no | Name | Eligibility Details | Appointing Agency | Position |
|--------|--------------------------------|---|--|------------------|
| 1 | One Teacher of the Institute | Not below the rank of the Associate Professor | To be appointed by Academic Council | Chairperson |
| 2 | Two Teachers of the Institute | Not below the rank of the Associate Professor | To be appointed by Academic Council | Member |
| 3 | Admin Officer of the Institute | Admin Officer, BVCOE, New Delhi | Ex-Officio | Member |
| 4 | Five student of the Institute | Any 5 Class Representatives of Third Year | To be elected by the Council of Class Representatives of the Institute | Member |
| 5 | One Teacher of the Institute | At the rank of the Assistant Professor | To be appointed by Academic Council | Executive Member |

Role of Committee members

Chairperson-

- Setting agenda of meeting and effective planning of meeting
- Conduction of meeting with full participation of committee members while encouraging the fair and open discussion of matters reported by students so that fair and effective decisions can be made.
- Preparation of case reports discussed in the meeting for submission to management

Members

- Attend the meeting
- Participate fully in the meeting and contribute positively to the discussion and provide concise comments

Executive member

- Prepare and distribute an agenda of meeting before a scheduled meeting
- Prepare and distribute minutes of meeting(MoM) and report of cased discussed in the meeting after the meeting

Student representative-

- Attend the meeting
- Contribute to the discussion from their perspective

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List of Committee members-

The election process for student representative for Student Grievance Redressal Committee – Five class representatives of 4th year class are elected as student representatives by the Council of Class Representatives through Voice Voting.

Our Revised Grievance Redressal Committee comprising the following members for academic year 2022-23 is as follows and this committee will attend to all the grievances by student/staff:

| Sr. no | Name | Details | Position |
|--------|--|-----------------------------------|------------------|
| 1 | Dr. Arati Kane | HOD-ICE | Chairman |
| 2 | Dr. Kusum Tharani | HOD-EEE | Member |
| 3 | Dr. Prakhar Priyadarshi | HOD-IT | Member |
| 4 | Mr. Sandeep Patil | Admin Officer | Member |
| 5 | Mr. Shivam Kapoor (Elected Student Representative) | B.Tech,ECE,4 th Year | Member |
| 6 | Mr. Shivam Sharma (Elected Student Representative) | B.Tech,CSE,4 th Year | Member |
| 7 | Mr. Abhinav Raj (Elected Student Representative) | B.Tech,EEE,4 th Year | Member |
| 8 | Ms. Shruti Gupta (Elected Student Representative) | B.Tech, ICE, 4 th Year | Member |
| 9 | Mr. Shourya Dua (Elected Student Representative) | B.Tech, IT, 4 th Year | Member |
| 10 | Dr. S.B.Kumar | Assistant Professor,ECE | Executive Member |

Preamble:

The objective of the Grievance Redressal Committee is to ensure that the grievances/issues of any of the student/staff are not left un-attended, in the consistent pursuit of academic excellence. This should ensure to have a team with enthusiastic and self motivated participants (staff and students) by overall inclusion and active participation of every person (staff and students). The committee will follow standard guidelines and procedures for its meetings and should adhere to the principles of natural justice in its proceedings and dispose of all grievances, as expeditiously as possible, but not later than two weeks of its receipt. The committee should meet at least once in a semester. The quorum of the meeting shall be 1/3 of the members in which presence of one elected student member is required.



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Coverage:

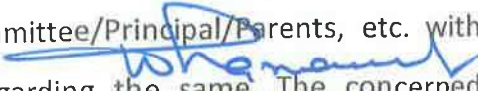
This procedure applies to grievances where any student/staff of Bharati Vidyapeeth's College of Engineering, New Delhi, while acting in an official capacity and indulging in voluntary/in-voluntary actions like arbitrary actions, personal vendetta or personal grudges, etc. that directly affects the student/staff.

General Regulations:

- i. In initial phases, student/staff are encouraged, when possible and appropriate, to attempt to resolve the difficulty through discussion with the other person or persons involved. The student/staff is also encouraged to consult/interact with their Peer Groups/CR/Faculty Mentors/Subject Teachers/ Class Advisors/ Members of the Grievance Redressal Committee/Principal/Parents, etc. with the aim of securing clarification and advice, when in dilemma, as they may be very vital source of advice/guidance, right in the beginning.
- ii. Matters pertaining to both potential and actual grievance cases shall be handled with sensitivity and appropriate privacy, to maintain the dignity of the individual. All individuals involved in the committee reviewing the grievances are expected to maintain privacy/confidentiality of a student/staff personal/professional records, in advent of a grievance.
- iii. The remedies and sanctions available through this process are determined by the authority of the relevant level of review, specifically by the Grievance Redressal Committee members, the academic department, and the Principal of the College.
- iv. The Grievance Redressal Committee is empowered to deal with the Grievances of all students and staff members of the College, whether registered online or received offline. The committee may even take the suo-motu notice and proceed further for its Redressal.

Grievance Redressal Procedure:

- i. If a student/staff faces an issue/grievance, whether behavioural or academic in nature, he/she should at first report the same at the Online Grievance Redressal Portal available on the College website. He/she can also personally consult his/her Peer Groups/CR/Faculty Mentors/Subject Teachers/Class Advisors/ Members of the Grievance Redressal Committee/Principal/Parents, etc. with whomsoever, he/she feel comfortable, regarding the same. The concerned person, who has been contacted by the student/staff having grievance/issues,


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(4)

may also be the potential source of nomination for Redressal of the grievances by the committee.

- ii. The concerned person should discuss the matter with the members of the Grievance Redressal Committee and may request for convening an official meeting for Grievance Redressal.
- iii. The Grievance Redressal Committee members, approached by the student/staff is required, may undertake the ground work by gathering background information regarding the Grievance submitted by personal consultation with concerned Peer Groups/CR/Faculty Mentors/Subject Teachers/Class Advisors/Members of the Grievance Redressal Committee/Principal/Parents, etc., so as to facilitate the grievance redressal process through the meeting, in a better and practical manner.
- iv. For high priority and sensitive issues, the Committee should call for an emergency meeting. However, low priority issues can be set as agenda items in the forthcoming meetings of the Grievance Redressal Committee.
- v. In case, the issue is of highly sensitive in nature and the person is facing serious circumstances like clinical depression, etc., an immediate personal counselling session is to be fixed with the Professional Student Counsellor of the College, available on Record. In case of advance complications, immediate appointments can be fixed with a practicing psychologist/psychiatrist, under information to the parents.

The Principal of the college shall be the first Appellate Authority against the decision of the Grievance Redressal Committee and thereafter student/staff will be free to approach the Grievance Redressal Committee of the University for further appeal, if required.



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Ref. No.: BVCOE/ND/ADM/SN/016/2022-2023

Date: 01st September, 2022

OFFICE CIRCULAR

Constitution of Grievances Redressal Committee

It is for the information of all the concerned that the Grievances Redressal Committee of Bharati Vidyapeeth's College of Engineering (BVCOE) New Delhi, has been re-constituted, as under, for the year 2022-2023:-

| S. No. | Name | Details | Position |
|--------|-------------------------|--|------------------|
| 1. | Dr. Aarti Kane | HOD-ICE | Chairperson |
| 2. | Dr. Kusum Tharani | HOD-EEE | Member |
| 3. | Dr. Prakhar Priyadarshi | HOD-IT | Member |
| 4. | Dr. S.B.Kumar | Assistant Professor, ECE, BVCOE | Executive Member |
| 5. | Mr. Sandeep Patil | Admin. Officer | Member |
| 6. | Mr. Shivam Kapur | B.TECH.(ECE) – 4 th Year (1 st Shift), BVCOE (Elected Student Representative) | Member |
| 7. | Ms. Shivam Sharma | B.TECH.(CSE) – 4 th Year (2 nd Shift), BVCOE (Elected Student Representative) | Member |
| 8. | Mr. Abhinav Raj | B.TECH. (EEE) – 4 th Year, BVCOE (Elected Student Representative) | Member |
| 9. | Ms. Shruti Gupta | B.TECH. (ICE) – 4 th Year, BVCOE (Elected Student Representative) | Member |
| 10. | Mr. Shourya Dua | B.TECH. (IT) – 4 th Year (1 st Shift), BVCOE (Elected Student Representative) | Member |

Legal Advisor and Medical Consultant may be invited in the meetings, as per requirement on case to case basis, as Special Invitee.


All the concerned may approach the committee for redressal of their grievances.


Prof. Dharmender Saini
Principal

Bharati Vidyapeeth
College of Engineering
New Delhi-110063

Copy to:

1. Regional Director, Bharati Vidyapeeth Regional Office, New Delhi
2. All Head of Departments (For information of staff)
3. All Deans
4. Incharge 2nd Shift
5. Website Incharge
6. Administrative Office/ T & P Cell/Exam Cell/Library/Media Cell/Maintenance
7. Members of Grievances Redressal Committee
8. Students Notice Board
9. Security Incharge


Dept **PRINCIPAL**
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New Delhi-63



~ Kanishka joined using this group's invite link

Dear Students, Welcome to the group

9:35 PM ✓✓

We will have a online meeting tomorrow at 11.00 am for election of student members for Students Grievance Redressal Committee of our college.

9:39 PM ✓✓

4 Aug 2022

Dr S B Kumar BVP

Dear All

Good Morning

Plz join this meeting.

This is the requirement for our college.

Thanks

8:58 AM

<https://meet.google.com/pux-iaan-bkt>

10:17 AM

Link for the meeting ,plz join at 11am

10:18 AM



Please join the meeting

10:59 AM

Thank you all

11:29 AM ✓✓

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Ref No.: BVCOE/ND/SGRC/22-23/01

Date: 03.08.2022

Notice

This is to inform everyone that the Student Grievance Redressal committee will be conducting a voting for the Student Grievance Committee Representatives of all departments on 4th August 2022.

The voting for the Student representatives will be conducted for all the Final Year Class Representatives, who will be designated as Student Grievance Redressal Committee representative of that particular department, if chosen.

Presence of all Final Year Class Representatives is mandatory:

1. CSE Department

1. Shivam Sharma (CSE-2) *Shivam*
2. Kanishka Aggarwal (CSE-2) *Kanishka*
3. Aryan Gupta (CSE-1) *Aryan*
4. Vibhuti Bansal (CSE-1) *Vibhuti*

2. IT Department

1. Shourya Dua (IT-1) *Shourya Dua*
2. Chehak Joneja (IT-1) *Chehak*
3. Vagisha Gupta (IT-2) *Vagisha*
4. Aditi (IT-1) *Aditi*

3. ECE Department

1. Aditi Sharma (ECE-1) *Aditi*
2. Akshat Sharma
3. Shivam Kapur (ECE-2) *Shivam*
4. Nikita Tewary (ECE-2) *Nikita*
5. Prateek Jha (ECE-3) *Prateek*
6. Prateek Mittal *Prateek*

4. EEE Department

1. Tanishq Sharma *Tanishq*
2. Abhinav Raj *Abhinav*

5. ICE Department

1. Ms. Priya Pandey *Priya*
2. Ms. Shruti Gupta *Shruti*

Arati

Dr. Arati Kane
Chairman SGRC

Copy to:

1. Principal
2. All Dean's/DSW/HOD's
3. T&P Dept.
4. All Students Notice Board
5. College Website

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Dr. S. B. Kumar



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Ref No.: BVCOE/ND/SGRC/22-23/02

Date: 04.08.2022

Attendance of SGRC Voting

This is to inform everyone that the **Student Grievance Redressal Committee** has conducted election on 04/08/2022 for the Students who will be student representatives of Students Grievance Committee Committee for academic year 2022-23. Following class representatives of final year classes were present for election.

1. CSE Department

1. Shivam Sharma (CSE-2) *Shivam*
2. Kanishka Aggarwal (CSE-2) *Kanishka*
3. Aryan Gupta (CSE-1) *Aryan*
4. Vibhuti Bansal (CSE-1) *Vibhuti*

2. IT Department

1. Shourya Dua (IT-1) *Shourya*
2. Chehak Joneja (IT-1) *Chehak*
3. Vagisha Gupta (IT-2) *Vagisha*
4. Aditi (IT-1) *Aditi*

3. ECE Department

1. Aditi Sharma (ECE-1) *Aditi*
2. Akshat Sharma
3. Shivam Kapur (ECE-2) *Shivam*
4. Nikita Tewary (ECE-2) *Nikita*
5. Prateek Jha (ECE-3) *Prateek*
6. Prateek Mittal *Prateek*

4. EEE Department

1. Tanishq Sharma *Tanishq*
2. Abhinav Raj *Abhinav*

5. ICE Department

1. Ms. Priya Pandey *Priya*
2. Ms. Shruti Gupta *Shruti*

Following students are elected as student member representatives for SGCE after voting.

1. Shivam Sharma (CSE) *Shivam*
2. Shourya Dua (IT) *Shourya*
3. Shivam Kapoor (ECE) *Shivam*
4. Abhinav Raj (EEE) *Abhinav*
5. Shruti Gupta (ICE) *Shruti*

Arati Kane

Dr. Arati Kane
Chairman SGRC

Copy to:

1. Principal
2. All Dean's/DSW/HOD's
3. T&P Dept.
4. All Students Notice Board
5. College Website

Arati Kane
PRINCIPAL
Bharati Vidyapeeth's
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A-4, Paschim Vihar,
New Delhi-63

Arati Kane

Date - 24/4/23

To,

The Principal,

Bharati Vidyapeeth's College of Engg.
New Delhi.

Subject - Request to modify meal package.

Respected Sir,

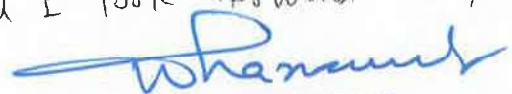
I am Shubham Kumar Pandit, student of IT, 1st year. I have availed day scholar meal facility at the college canteen. I am writing to discuss a small modification of my current meal package.

Recently, I have found that the four-meal package I have been purchasing is becoming a bit expensive for my needs. I am often unable to consume all four meals within allotted time, resulting in wastage of food.

I kindly request for your attention to consider my application for switching to a two meal package and adjust cost accordingly.

Thank you for your time and I look forward to your positive response.

Yours sincerely, Shubham Pandit.
Shubham Kumar Pandit
IT, 1st year



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Grievance Redressal Committee

Ref:SGRC/2023/05

Dated: 24/04/2023

NOTICE

This is to inform all the members of Student Grievance Redressal Committee that a meeting has been scheduled in the conference room at 3.00 pm on 26th April 2023.

Agenda:

1. To discuss canteen related grievance raised by student.
2. Any other point of discussion, with permission of the Chair

All the members are requested to be kindly present for the same.

(Dr. Arati Kane)

Chairman SGRC

Cc:

1. The Principal (for information)
2. All HoDs(App.Sciences /CSE/IT/ECE/ICE/EEE)
3. Admin Office/ Accounts Office/T&P cell/Library/Maintenance
4. All Committee members.
 1. Prof. Prakhar Priyadarshi
 2. Prof. Kusum Tharani
 3. Dr. S.B.Kumar
5. Canteen Committee Incharge
6. Canteen Vendor
7. Student-Mr. Shubham Kumar Pandit, IT 1st Year

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Grievance Redressal Committee

Ref:SGRC/2022/06

Dated: 26/04/2023

Minutes of Meeting

A meeting of Grievance Redressal Committee (GRC) was held on 26th April 2023 at 3.00pm in the in the conference room.

Agenda:

1. To discuss canteen related grievance raised by student.
2. Any other point of discussion.

Following points were observed and discussed in the meeting

- A student complaint by Mr. Shubham Pandit was received on 23rd April 2023. The complaint was regarding the issue of meals served in college canteen.
- According to student he required only two meals of college day scholar canteen facility instead of 4 meals included in this package. He was willing to pay for two meals only out of 4 meals.
- After receiving the complaint, a meeting was called by the grievance committee along with the student and canteen committee incharge and canteen vendor.
- In the meeting the student was convinced that the no of meals can't be reduced but timing constraint can be relaxed in order to save his time.
- The complaint was resolved successfully.



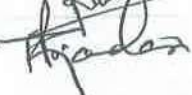

(Dr. Arati Kane)

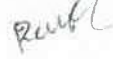
Chairperson SGRC


Cc:

1. The Principal (for information)
2. All HoDs (App.Sciences /CSE/IT/ECE/ICE/EEE)
3. Admin Office/ Accounts Office/T&P cell/Library/Maintenance
4. All Committee members.

Following members were present for the meeting.

1. Prof. Kusum Tharani
2. Prof. Prakhar Priyadarshi 
3. Dr. S.B. Kumar 
4. Student-Mr. Shubham Kumar Pandit, IT 1st Year

5. Ramnath Mahto 



Principal



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☎ 25278443, 25278444, 25258637, 25275436 .

E-mail : coedelhi@bharativedyapeeth.edu

Website : www.bvcoend.ac.in

FOUNDER :

Dr. Patangrao Kadam
M.A., LL.B., Ph.D

SECRETARY :

Dr. Vishwajit Kadam
B.E. (Comp.), M.B.A., Ph.D

PRINCIPAL :

Dr. Dharmender Saini
B. Tech., M. Tech, Ph.D

Ref. No.: BVCOE / ND / 53 / 2022 – 2023

Date: 12th January, 2023

To,

Ms. Aashima Sharma

M.A. (Psychology)

Dear Madam,

With the reference to your application and subsequent interview in **Bharati Vidyapeeth's College of Engineering, New Delhi**, the undersigned is pleased to inform you that you are hereby appointed as Counsellor in the college, with effect from 16/01/2023. The terms & conditions are mentioned below:

1. Your appointment is for the Academic Year 2022-2023.
2. You will be paid on basis @Rs. 750/- per hour.
3. You are requested to submit your updated CV along with photocopy of PAN, Aadhar Card, qualifying degree, marksheets and other academic related documents to the Administrative Office for record and account purpose.
4. Your services may be terminated at any time with 24 hours of notice to you.
5. You are required to take sessions and do the counselling of the students.

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Yours faithfully,

(Prof. Dharmender Saini)

Principal

**Bharati Vidyapeeth
College of Engineering
New Delhi-110063**



BHARATI VIDYAPEETH'S COLLEGE OF ENGINEERING, NEW DELHI

(APPROVED BY AICTE, AFFILIATED TO GURU GOBIND SINGH INDRAPRASTHA UNIVERSITY)



| | | | | | | | | | | |
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|------|----------|-----------|----------------|------------|------------|----------|------|---------|----------------|---------|

STUDENT GRIEVANCE

HOME | STUDENT GRIEVANCE

[Signature]
PRINCIPAL
Bharati Vidyapeeth's
College of Engineering
A-4, Paschim Vihar,
New Delhi-6

Dear Student,

While the BVCOE makes every effort to ensure that you are able to pursue your programme of study without any difficulty, we are aware that sometimes due to lack of information, and sometimes due to the sheer magnitude of operations, you do occasionally face problems. It is with the objective of putting in place a system for quick resolution of your problems that grievances portal has been developed. We hope that this platform shall help us in addressing your problems in the shortest possible time, allowing you all your time to focus on your studies.

The Grievance Committee of the College has been constituted as under:

Activate Windows
Go to Settings to activate Windows.

Dear Student,

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1. Dr. Arati Kane HOD-ICE, Chairperson
2. Dr. Kusum Tharani HOD-EEE, Member
3. Mr. Prakash Priyadarshi HOD-IT, Member
4. Mr. B. Kumar Assistant Professor, ECE, Executive Member
5. Sanjeev Patil Admin Officer, Member
6. Shivam Kapoor B.Tech,ECE,4th Year (Elected Student Representative) Member
7. Shivam Sharma B.Tech, CSE, 4th Year (Elected Student Representative) Member
8. Abhinav Raj B. Tech, EEE, 4th Year (Elected Student Representative) Member
9. Ms. Shruv Gupta B. Tech, ICE, 4th Year (Elected Student Representative) Member
10. Mr. Shourya Dua B. Tech, IT, 4th Year (Elected Student Representative) Member

Grievance Redressal Committee 2022-23 Circular

To Add Grievance - Register Here



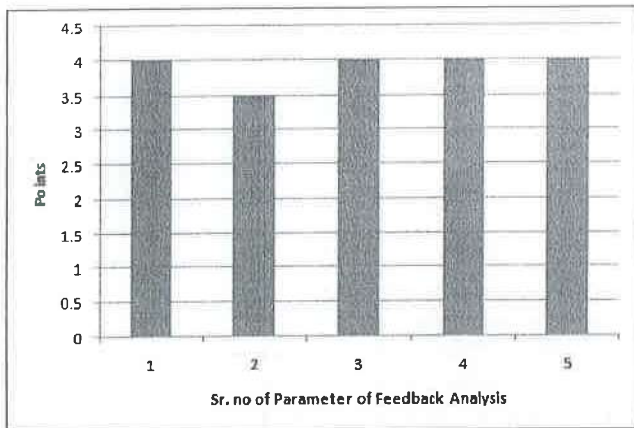
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Grievance Redressal Committee Feedback Analysis

Academic Year: 2022-2023

| Sr.no | Parameter for feedback Analysis | Points |
|-------|--|--------|
| 1 | Whether constitution of grievance redressal committee has been uploaded on college website | 4 |
| 2 | Is grievance redressal committee working effectively | 3.5 |
| 3 | Whether action taken report is conveyed to complainant | 4 |
| 4 | Whether grievances are resolved in time | 4 |
| 5 | Whether behavior of the committee members is good while addressing the complaint | 4 |

Bar Chart:



Analysis: The details of grievance redressal committee have been uploaded on college website. Student's complaints are resolved fairly and in expeditious manner.

Executive Member, SGRC

Chairperson, SGRC

PRINCIPAL
Bharati Vidyapeeth's
College of Engineering
A-4, Paschim Vihar,
New Delhi-63



BHARATI VIDYAPEETH'S COLLEGE OF ENGINEERING



(Affiliated to Guru Gobind Singh Indraprastha University, Approved by AICTE, New Delhi)

(An ISO 9001:2015 Certified Institute)

A-4, Paschim Vihar, Rohtak Road, New Delhi -110063

☎ 25278443, 25278444, 25258637, 25275436

E-mail : coedelhi@bharatividyaapeeth.edu

Website : www.bvcoend.ac.in

FOUNDER :

Dr. Patangrao Kadam
M.A., LL.B., Ph.D

SECRETARY :

Dr. Vishwajit Kadam
B.E. (Comp.), M.B.A., Ph.D

PRINCIPAL :

Dr. Dharmender Saini
B. Tech., M. Tech, Ph.D

Ref.No: BV/COE/ND/24/2022-23

Date: 09/05/2023

Sandeep
10/05/2023

To,
The Incharge
Affiliation Branch
Guru Gobind Singh Indraprastha University
Sector 16-C, Dwarka, New Delhi-110078

Affiliation Branch
Guru Gobind Singh Indraprastha University
Sector-16C, Dwarka, New Delhi-110078

Sub: Effectiveness of Student's Grievance Redressal Committee (SGRC)

Dear Sir/Madam

The objective of SGRC is to address the grievances raised by students in a fair and impartial manner. We have the SGRC committee comprising of teaching and non-teaching staff members and student representatives.

The students complaints received till now are resolved successfully and resolutions of those complaints which are common are well publicised to all students and such types of complaints are not repeated afterwards. This shows the effectiveness of the SGRC.

We also handle student specific complaints in confidential manner as per the case.

Thanking you

Yours Sincerely

Arati Kane

Dr. Arati Kane
Chairperson, Grievance Redressal Committee

Dharmender Saini

PRINCIPAL
Bharati Vidyapeeth's
College of Engineering
A-4, Paschim Vihar,
New Delhi-63

Dharmender Saini

Principal
BVCOE, New Delhi
Bharati Vidyapeeth
College of Engineering
New Delhi-110063





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SECRETARY :
Dr. Vishwajit Kadam
B.E. (Comp.), M.B.A., Ph.D

PRINCIPAL :
Dr. Dharmender Saini
B. Tech., M. Tech, Ph.D

Ref.No: BV/COE/ND/412/2022-23

Date: 07/02/2023

To,

The Incharge
Affiliation Branch
Guru Gobind Singh Indraprastha University
Sector 16-C, Dwarka, New Delhi-110078

Sub: Student's Grievance Redressal Committee (SGRC) report for odd semester of Academic Year 2022-23

Dear Sir/Madam

No complaint has been raised by students in odd semester of Academic Year 2022-23. SGRC has also conducted meeting on 6th February 2023 to discuss the report SGRC for odd semester of Academic Year 2022-23.

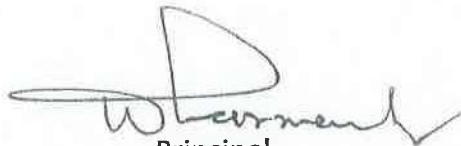
Encl: Notice and MoM of meetings.

Thanking you

Yours Sincerely


Dr. Arati Kane
Chairperson, Grievance Redressal Committee




Principal
BVCOE, New Delhi
Bharati Vidyapeeth
College of Engineering
New Delhi-110063



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Grievance Redressal Committee

Ref:BVCOE/ND/GRC/2022-23/05

Dated:03/02/2023

NOTICE

This is to inform all the members of Student Grievance Redressal Committee that a meeting has been scheduled in the conference room at 11.00 am on 6th February 2023.

Agenda:




1. Discussion of SGRC activities.
2. Any other point of discussion, with permission of the Chair

All the members are requested to be kindly present for the same.


(Dr. Arati Kane)

Chairperson

Cc:

1. The Principal (for information)
2. All HoDs(App.Sciences /CSE/IT/ECE/ICE/EEE)
3. Admin Office/ Accounts Office/T&P cell/Library/Maintenance
4. All Committee members.
 1. Dr. Kusum Tharani 
 2. Dr. Prakhar Priyadarshi 
 3. Dr. S.B. Kumar 
 4. Mr. Sandeep Patil



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Grievance Redressal Committee

Ref:BVCOE/ND/GRC/2022-23/06

Dated:06/02/2023

Minutes of Meeting

A meeting of Grievance Redressal Committee (GRC) was held on 6th February 2023 at 11.00am in the in the conference room.

Meeting started with welcome address by Dr. Aarti Kane, Chairperson GRC thereafter the meeting started by taking agenda in consideration.

It was observed that no complaint was registered by the students in odd semester of academic year 2022-23.

The meeting ended with the vote of thanks proposed by Executive member to the Chair and all committee members.

Following members were present for the meeting.

1. Dr. Kusum Tharani
2. Dr. Prakhar Priyardarshi
3. Dr. S.B. Kumar

(Dr. Arati Kane)

Chairperson

Cc:

1. The Principal (for information)
2. All HoDs (App.Sciences /CSE/IT/ECE/ICE/EEE)
3. Admin Office/ Accounts Office/T&P cell/Library/Maintenance
4. All Committee members.

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Re: Compliance of directions of Hon'ble High Court in matter of Writ Petition No. 793/2017 (Courts on its own motion in Suicide Committed by Sushant Rohilla)

BV-College Of Engineering-New Delhi <coedelhi@bharativedyapeeth.edu>

Thu 8/4/2022 4:20 PM

To: Ggsip University <affiliationbranch123@gmail.com>

Cc: sandeep patil <sandeep.d.patil@bharativedyapeeth.edu>; Dr. Dharmender Saini <dharmender.saini@bharativedyapeeth.edu>; Arati Kane <arati.kane@bharativedyapeeth.edu>

📎 1 attachments (2 MB)

Grievance Redressal Committee Document.pdf;

Sir,

In response to your email, please find attached herewith documents regarding compliance of directions of Hon'ble High Court in matter of Writ Petition No. 793/2017 (Courts on its motion in Suicide Committed by Sushant Rohilla) stating constitution of Grievance Redressal Committee, its constitution and preamble of Bharati Vidyapeeth's College of Engineering, New Delhi.

Kindly find the same in order.

Thanks & Regards,

Dr. Dharmender Saini
Principal
BVCOE, New Delhi

From: Ggsip University <affiliationbranch123@gmail.com>

Sent: Thursday, July 28, 2022 3:30 PM

To: director@aimt.ac.in <director@aimt.ac.in>; aabhilashagautam@gmail.com <aabhilashagautam@gmail.com>; dean.acms@awesindia.edu.in <dean.acms@awesindia.edu.in>; Director BCiHMCT <director@bcihmct.ac.in>; Director BCiIT <director@bciit.ac.in>; Director BCIP <director@bcip.ac.in>; sbcssts@chandiwalaestate.org <sbcssts@chandiwalaestate.org>; Director BCIPS <director@bcips.ac.in>; BPIT INDIA <bpitindia17@gmail.com>; BV-College Of Engineering-New Delhi <coedelhi@bharativedyapeeth.edu>; Bharati Vidyapeeth Corporate Info <Info@bharativedyapeeth.edu>; mca@bvicam.ac.in <mca@bvicam.ac.in>; Cpj Chs <cpj.chs@gmail.com>; info@awadh.org.in <info@awadh.org.in>; director@dpsr.in <director@dpsr.in>; Delhi Institute of Advanced Studies DIAS <dias@dias.ac.in>; DIRD College <dirdcollege123@gmail.com>; info dme <info@dme.ac.in>; director@dme.ac.in <director@dme.ac.in>; mohit gupta <guptamohit_11@yahoo.com>; info@delhitechnicalcampus.ac.in <info@delhitechnicalcampus.ac.in>; sushil mishra <dttc_teacher@yahoo.com>; fimt nd <fimtnd@gmail.com>; Gitarattan <infogiast@gmail.com>; gibs <gibs@gitarattan.edu.in>; Guru Nanak College Of Education Punjabi Bagh <gncedelhi@yahoo.com>; GNIM <Gnim_it@yahoo.co.in>; GRDCE <grdced@yahoo.co.in>; Rominder Randhawa <gtbitdr@gmail.com>; gtbit@rediffmail.com <gtbit@rediffmail.com>; Director HMRITM <hmritmdirector@gmail.com>; Ideal Institute <ideal_institute2@rediffmail.com>; Institute <institute@isiconline.org>; Rachita Rana <director@iitmipu.ac.in>; IITM-JP <director@iitmjp.ac.in>; Director jims <director@jimsindia.org>; Jims Chairman <chairman@jagannath.org>; KALKA GROUP <kalkagroup.delhi@yahoo.com>; KR COLLEGE <krcollege@krcollege.in>; director ldims <director.ldims@gmail.com>; lamxi batra <lbbcn@rediffmail.com>; MAIMS ROHINI <maimsrohini@yahoo.co.in>; director@maims.ac.in <director@maims.ac.in>; neelam_sr@yahoo.com <neelam_sr@yahoo.com>; Satvir Deswal <satvirdeswal@hotmail.com>; Yahoo!

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<principalmsi@yahoo.co.in>; director <director@msit.in>; Mahavir Swami Institute of Technology <mvsit2015@gmail.com>; bmef_2@rediffmail.com <bmef_2@rediffmail.com>; meribs <meribs@meri.edu.in>; MBS School of Planning and Architecture <mbsarchitecture@gmail.com>; Dhanraj Singh <pmc_coll@yahoo.com>; Periyar Management and Computer College, Delhi <pmccdelhi@gmail.com>; Info@rgcirc.org <Info@rgcirc.org>; Jyotsna Sinha <jyotsnasinha05@gmail.com>; RDIAS RDIAS <admin@rdias.ac.in>; Santharidass College <santharidasscollege@gmail.com>; SRI RAM INSTITUTE OF TEACHER EDUCATION <info@srite.in>; Shri Krishna C E Baghpat NCR <skce.ipu@gmail.com>; Director Rehab <directorrehab@tecnia.in>; st lawrence <slcg@stlawrence.in>; College of Nursing St. Stephen's Hospital <consshdelhi@gmail.com>; Directortias <directortias@tecnia.in>; VASTU KALA ACADEMY <ise_vaka@yahoo.co.in>; Vditrd Coll <vditrd@yahoo.com>; Kamal Institute <kamalinstutehighereducation@gmail.com>; director.management <director.management@sanskar.org>; dr.nidhi.singhal@autism-india.org <dr.nidhi.singhal@autism-india.org>; Dr Harish Mittal <principal@bmiet.net>; director@bmiet.net <director@bmiet.net>; deepa.chugh@nhi.in <deepa.chugh@nhi.in>; Dr Geetika Dutta <principal.blmce@bvbdelhi.org>; VITS GZB <directorvits@gmail.com>; ACCMAN Business School <info@accmanbusinessschool.in>; Sanjeev Jain <ditm.jain@gmail.com>; infogn@united.ac.in <infogn@united.ac.in>; Sant Gopichand Education & Welfare Society Ahera-Baghpat (U.P) <gopichand_society@yahoo.in>; kccdeepak@yahoo.co.in <kccdeepak@yahoo.co.in>; Madhu Julka <mbicem0101@yahoo.com>; Director TIIPS <directortipsgn@gmail.com>; administration@hfhdelhi.org <administration@hfhdelhi.org>; DIRD Holambi <dirdcollege456@gmail.com>; director@technicalcampus.ac.in <director@technicalcampus.ac.in>; JIMS Vasant Kunj <jims.vk@jagannath.org>; jimsvk@jagannath.org <jimsvk@jagannath.org>; jnims@vsnl.com <jnims@vsnl.com>; jimskj@jagannath.org <jimskj@jagannath.org>; NDIM Delhi <ndimprincipal@gmail.com>; chairperson@ndimdelhi.in <chairperson@ndimdelhi.in>; niecnd.dir@gmail.com <niecnd.dir@gmail.com>; Dr Sanjay Kumar <director@adgitmdelhi.ac.in>; sirifortindia@gmail.com <sirifortindia@gmail.com>; SIRIFORT INSTITUTE <sims.rohini@gmail.com>; S.G.T.B. I.M.I.T. <Sgtbimit@hotmail.com>; sgtbimit.director@gmail.com <sgtbimit.director@gmail.com>; director.tips@edu.in <director.tips@edu.in>; VIPS Official <vipssedu@vips.edu>; vipstc@vips.edu <vipstc@vips.edu>; chairman.gnitgroup@gmail.com <chairman.gnitgroup@gmail.com>; director@gnitipu.in <director@gnitipu.in>; info@dbti.in <info@dbti.in>; Vikas Rao Vadi <vikasvadi@gmail.com>; Jeevan Gopi <jeevangopi2019@yahoo.com>; info.sbit@gmail.com <info.sbit@gmail.com>; SBIT Sonapat <info@sbit.in>

Subject: Re: Compliance of directions of Hon'ble High Court in matter of Writ Petition No. 793/2017 (Courts on its own motion in Suicide Committed by Sushant Rohilla)

Sir/Madam,

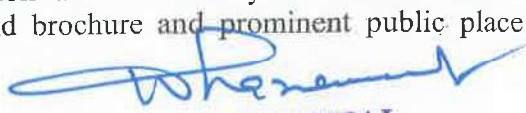
This is in continuation to our earlier email dated 23/05/2022. Please provide the following information regarding your College/ Institute's Status of Compliance with directions of the Hon'ble High Court of Delhi passed in Orders dated 08.03.2019, 17.05.2019, 24.05.2019, 12.07.2019 and 23.08.2019 in the matter of *Courts on its own motion in Suicide Committed by Sushant Rohilla | Writ Petition (Criminal) No. 793/2017:-*

1. **Direction 1:**

- (a) Publish information regarding constitution and availability of Student Grievance Redressal Committee ("SGRC") on website and brochure and prominent public place on campus.

2. **Direction 2:**

- (a) Constitute SGRC.
- (b) Appoint one elected student representative on the SGRC (or a nominated student representative until the said college/institution can hold the requisite elections for the said position).


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(c) Describe Mechanism for election.

3. **Direction 3:**

(a) Engage the services of medical practitioner(s), including specifically a Psychiatrist and/ or a Psychologist and/ or a Professional Student Counselor for regular consultation with students within the premises of such colleges/institutions.

(b) Indicate Availability in terms of Days and Timing.

(c) Ensure discrete Access in terms of Location and Infrastructure of medical practitioner's clinic within college premises.

You are again requested to kindly provide the above information pertaining to your institute alongwith supporting documents expeditiously and latest by 29/07/2022 (Friday), as the matter is pending before the Hon'ble High Court of Delhi and the date of intimation of your compliance is to be produced before the Hon'ble Court.

THIS MAY BE TREATED ON TOP PRIORITY / IN TIME BOUND MANNER. PLEASE NOTE NON-COMPLIANCE WILL ATTRACT STRICT ACTION AS PER THE GURU GOBIND SINGH INDRAPRASTHA UNIVERSITY ACT, 1998.

If your institute has already provided the above information please ignore.

With regards,

Affiliation Branch,

GGSIU, New Delhi

Disclaimer :- <http://mail.bharativedyapeeth.edu/disclaimer.html>

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Website : www.coedelhi.bharativedyapeeth.edu, www.bvcoend.ac.in

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Golden Jubilee
BHARATI VIDYAPEETH
Founder
Hon'ble Dr. Patangrao Kadam

FOUNDER
Dr. Patangrao Kadam
M.A., LL.B., Ph.D.

SECRETARY :
Dr. Vishwajit Kadam
B.E.(Comp.), M.B.A., Ph.D.

PRINCIPAL :
Dr. Dharmender Saini
B.Tech., M. Tech., Ph.D.

Ref. No.:BV/COE/ND/128/2022-2023

Date:04/08/2022

Affiliation Branch
Guru Gobind Singh Indraprastha University
Sector 16-C, Dwarka, New Delhi-110078

Sub: Compliance of directions of Hon'ble High Court in matter of Writ Petition No. 793/2017 (Courts on its own motion in Suicide Committed by Sushant Rohilla)

Dear Sir/Madam,

Kindly refer to the Email dated 28th July 2022 on the above captioned subject.

As directed vide the above quoted email following actions have been taken:

1. The constitution of Student Grievance Redressal Committee (SGRC) is as follows:

The revised structure of the Grievance Redressal Committee of Bharati Vidyapeeth's College of Engineering, New Delhi shall be as under:-

| Sr. no | Name | Eligibility Details | Appointing Agency | Position |
|--------|--------------------------------|---|--|------------------|
| 1 | One Teacher of the Institute | Not below the rank of the Associate Professor | To be appointed by Academic Council | Chairman |
| 2 | Two Teachers of the Institute | Not below the rank of the Associate Professor | To be appointed by Academic Council | Member |
| 3 | Admin Officer of the Institute | Admin Officer, BVCOE, New Delhi | Ex-Officio | Member |
| 4 | Five student of the Institute | Any 5 Class Representatives of Third Year | To be elected by the Council of Class Representatives of the Institute | Member |
| 5 | One Teacher of the Institute | Not below the rank of the Assistant Professor | To be appointed by Academic Council | Executive Member |


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Our Revised Grievance Redressal Committee comprising the following members for academic year 2022-23 is as follows and this committee will attend to all the grievances by student/staff:

| Sr. no | Name | Details | Position |
|--------|--|-------------------------|------------------|
| 1 | Dr. Arati Kane | HOD-ICE | Chairman |
| 2 | Dr. Kusum Tharani | HOD-EEE | Member |
| 3 | Dr. Prakhar Priyadarshi | HOD-IT | Member |
| 4 | Mr. Sandeep Patil | Admin Officer | Member |
| 5 | Mr. Shivam Kapoor (Elected Student Representative) | B.Tech,ECE,3rd Year | Member |
| 6 | Ms. Shivam Sharma (Elected Student Representative) | B.Tech,CSE,3rd Year | Member |
| 7 | Mr. Abhinav Raj (Elected Student Representative) | B.Tech,EEE,3rd Year | Member |
| 8 | Ms. Shruti Gupta (Elected Student Representative) | B.Tech, ICE, 3rd Year | Member |
| 9 | Mr. Shourya Dua (Elected Student Representative) | B.Tech, IT, 3rd Year | Member |
| 10 | Dr. S.B.Kumar | Assistant Professor,ECE | Executive Member |

- Student Grievance Redressal Committee has been displayed on the college website: <https://bvcoend.ac.in/> (<https://bvcoend.ac.in/index.php/student-grievance/>). Students can submit their grievances by sending through online webportal: <http://grievance.bvcoend.ac.in/>
- The election process for student representative for Student Grievance Redressal Committee – Five class representatives of 3rd year class are elected as student representatives by the Council of Class Representatives through Voice Voting.
- The College has two professional counsellors and each of the counsellors is available in their respective consultation days within the college premises. The details are specified below:

| Sr. No. | Name of the Counsellor | Visiting Days | Timings | Place |
|---------|------------------------|---------------|--------------------------|--------------|
| 1. | Mrs. Taranpreet Kaur | Monday | 03:00 p.m. to 04:00 p.m. | Admin Office |
| | | Wednesday | 11:30 a.m. to 12:30 p.m. | |
| 2. | Ms. Swati Sharma | Monday | 11:30 a.m to 12:30 p.m | Admin |


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 New Delhi-67

| | | | |
|--|----------|----------------------|--------|
| | Thursday | 2:00 p.m to 3:00 p.m | Office |
| | Friday | 2:00 p.m to 3:00 p.m | |

Preamble:

The objective of the Grievance Redressal Committee is to ensure that the grievances/issues of any of the student/staff are not left un-attended, in the consistent pursuit of academic excellence. This should ensure to have a team with enthusiastic and self motivated participants (staff and students) by overall inclusion and active participation of every person (staff and students). The committee will follow standard guidelines and procedures for its meetings and should adhere to the principles of natural justice in its proceedings and dispose of all grievances, as expeditiously as possible, but not later than two weeks of its receipt. The committee should meet at least once in a semester. The quorum of the meeting shall be 1/3 of the members in which presence of one elected student member is required.

Coverage:

This procedure applies to grievances where any student/staff of Bharati Vidyapeeth's College of Engineering, New Delhi, while acting in an official capacity and indulging in voluntary/in-voluntary actions like arbitrary actions, personal vendetta or personal grudges, etc. that directly affects the student/staff.

General Regulations:

- i. In initial phases, student/staff are encouraged, when possible and appropriate, to attempt to resolve the difficulty through discussion with the other person or persons involved. The student/staff is also encouraged to consult/interact with their Peer Groups/CR/Faculty Mentors/Subject Teachers/ Class Advisors/ Members of the Grievance Redressal Committee/Principal/Parents, etc. with the aim of securing clarification and advice, when in dilemma, as they may be very vital source of advice/guidance, right in the beginning.
- ii. Matters pertaining to both potential and actual grievance cases shall be handled with sensitivity and appropriate privacy, to maintain the dignity of the individual. All individuals involved in the committee reviewing the grievances are expected to maintain privacy/confidentiality of a student/staff personal/professional records, in advent of a grievance.




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New Delhi-63

- iii. The remedies and sanctions available through this process are determined by the authority of the relevant level of review, specifically by the Grievance Redressal Committee members, the academic department, and the Principal of the College.
- iv. The Grievance Redressal Committee is empowered to deal with the Grievances of all students and staff members of the College, whether registered online or received offline. The committee may even take the suo-motu notice and proceed further for its Redressal.

Grievance Redressal Procedure:

- i. If a student/staff faces an issue/grievance, whether behavioural or academic in nature, he/she should at first report the same at the Online Grievance Redressal Portal available on the College website. He/she can also personally consult his/her Peer Groups/CR/Faculty Mentors/Subject Teachers/Class Advisors/Members of the Grievance Redressal Committee/Principal/Parents, etc. with whomsoever, he/she feel comfortable, regarding the same. The concerned person, who has been contacted by the student/staff having grievance/issues, may also be the potential source of nomination for Redressal of the grievances by the committee.
- ii. The concerned person should discuss the matter with the members of the Grievance Redressal Committee and may request for convening an official meeting for Grievance Redressal.
- iii. The Grievance Redressal Committee members, approached by the student/staff is required, may undertake the ground work by gathering background information regarding the Grievance submitted by personal consultation with concerned Peer Groups/CR/Faculty Mentors/Subject Teachers/Class Advisors/Members of the Grievance Redressal Committee/Principal/Parents, etc., so as to facilitate the grievance redressal process through the meeting, in a better and practical manner.
- iv. For high priority and sensitive issues, the Committee should call for an emergency meeting. However, low priority issues can be set as agenda items in the forthcoming meetings of the Grievance Redressal Committee.
- v. In case, the issue is of highly sensitive in nature and the person is facing serious circumstances like clinical depression, etc., an immediate personal counselling


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session is to be fixed with the Professional Student Counsellor of the College, available on Record. In case of advance complications, immediate appointments can be fixed with a practicing psychologist/psychiatrist, under information to the parents.

- vi. Based upon final decisions of the Grievance Redressal Committee, the Chairman of the committee will update the online grievance redressal portal.
- vii. The Principal of the college shall be the first Appellate Authority against the decision of the Grievance Redressal Committee and thereafter student/staff will be free to approach the Grievance Redressal Committee of the University for further appeal, if required.

Thanking you,

Yours Sincerely



Dr. Arati Kane
Chairman, Grievance Redressal Committee



Principal
BVCOE, New Delhi



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Ref. No.: BVCOE/ND/ADM/SN/093/2022-2023

Date: 17th May, 2023

OFFICE CIRCULAR

Constitution of Grievances Redressal Committee

It is for the information of all the concerned that the **Grievances Redressal Committee of Bharati Vidyapeeth's College of Engineering (BVCOE) New Delhi**, has been re-constituted, as under, for the year 2022-2023:-

| S. No. | Name | Details | Position |
|--------|-------------------------|--|------------------|
| 1. | Dr. Dharmender Saini | Principal, BVCOE | Chairperson |
| 2. | Dr. Aarti Kane | HOD-ICE | Executive Member |
| 3. | Dr. Kusum Tharani | HOD-EEE | Member |
| 4. | Dr. Prakhar Priyadarshi | HOD-IT | Member |
| 5. | Dr. S.B.Kumar | Assistant Professor, ECE, BVCOE | Member |
| 6. | Mr. Sandeep Patil | Admin. Officer | Member |
| 7. | Mr. Shivam Kapur | B.TECH.(ECE) - 4 th Year (1 st Shift), BVCOE (Elected Student Representative) | Member |
| 8. | Ms. Shivam Sharma | B.TECH.(CSE) - 4 th Year (2 nd Shift), BVCOE (Elected Student Representative) | Member |
| 9. | Mr. Abhinav Raj | B.TECH. (EEE) - 4 th Year, BVCOE (Elected Student Representative) | Member |
| 10. | Ms. Shruti Gupta | B.TECH. (ICE) - 4 th Year, BVCOE (Elected Student Representative) | Member |
| 11. | Mr. Shourya Dua | B.TECH. (IT) - 4 th Year (1 st Shift), BVCOE (Elected Student Representative) | Member |

Legal Advisor and Medical Consultant may be invited in the meetings, as per requirement on case to case basis, as Special Invitee.


All the concerned may approach the committee for redressal of their grievances.


Prof. Dharmender Saini
Principal

Bharati Vidyapeeth
College of Engineering
New Delhi-110063

Copy to:

1. Regional Director, Bharati Vidyapeeth Regional Office, New Delhi
2. All Head of Departments (For information of staff)
3. All Deans
4. Incharge 2nd Shift
5. Website Incharge
6. Administrative Office/ T & P Cell/Exam Cell/Library/Media Cell/Maintenance Dept
7. Members of Grievances Redressal Committee
8. Students Notice Board
9. Security Incharge


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E-mail : coedelhi@bharativedyapeeth.edu
Website : www.coedelhi.bharativedyapeeth.edu, www.bvcoend.ac.in



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Founder
Hon'ble Dr. Patangrao Kadam

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Dr. Patangrao Kadam
M.A., LL.B., Ph.D.

SECRETARY :
Dr. Vishwajit Kadam
B.E.(Comp.), M.B.A., Ph.D.

PRINCIPAL :
Dr. Dharmender Saini
B.Tech., M. Tech., Ph.D.

Ref.No: BV/COE/ND/76/2023-24

Dated: 17/07/2023

To,

The Incharge
Affiliation Branch
Guru Gobind Singh Indraprastha University
Sector 16-C, Dwarka, New Delhi-110078

Saini
07/11/23
Affiliation Branch
Guru Gobind Singh Indraprastha University
Sector 16-C, Dwarka, New Delhi-110078

Sub: Student's Grievance Redressal Committee (SGRC) report for Even semester of Academic Year 2022-23.

Dear Sir/Madam

Two complaints were reported by students during even semester of AY 2022-23. We have resolved those complaints by conducting the meeting of concerned person and SGRC members. The minutes of meetings are attached with this letter for your reference.

Encl: Notice and MoM of the meetings.

Thanking you

Yours Sincerely

Prof. Dharmender Saini
Principal, BVCOE, New Delhi and Chairperson, SGRC

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New Delhi-110063**



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FOUNDER :
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SECRETARY :
Dr. Vishwajit Kadam
B.E.(Comp.), M.B.A., Ph.D,

PRINCIPAL :
Dr. Dharmender Saini
B.Tech., M. Tech., Ph.D.

Ref.No: BV/COE/ND/75/2023-24

Dated: 17/07/2023

To,
The Incharge
Affiliation Branch
Guru Gobind Singh Indraprastha University
Sector 16-C, Dwarka, New Delhi-110078

Sub: Effectiveness of Student's Grievance Redressal Committee (SGRC)

Dear Sir/Madam

The objective of SGRC is to address the grievances raised by students in a fair and impartial manner. We have the SGRC committee comprising of teaching and non-teaching staff members and student representatives.

The students complaints received till now are resolved successfully and resolutions of those complaints which are common are well publicised to all students and such types of complaints are not repeated afterwards. This shows the effectiveness of the SGRC. We also handle student specific complaints in confidential manner as per the case.

Thanking you

Yours Sincerely

Prof. Dharmender Saini
Principal, BVCOE, New Delhi and Chairperson, SGRC

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New Delhi-63**



Fw: Application regarding biased selection and fraudulent document submission in the Best student selection process of the IT department

Dr. Dharmender Saini <dharmender.saini@bharativedyapeeth.edu>

Thu 5/25/2023 11:04 AM

To: Arati Kane <arati.kane@bharativedyapeeth.edu>

Regards,
Prof. (Dr.) Dharmender Saini
Principal
Bharati Vidyapeeth's College of Engineering
New Delhi
011-25278443(ext 283)

From: Dr. Dharmender Saini <dharmender.saini@bharativedyapeeth.edu>

Sent: 25 May 2023 11:02

To: Kusum Tharani <kusum.tharani@bharativedyapeeth.edu>; Kirti Gupta <Kirti.Gupta@bharativedyapeeth.edu>

C: Priyadarshi Prakhar <priyadarshi.prakhar@bharativedyapeeth.edu>

Subject: Fw: Application regarding biased selection and fraudulent document submission in the Best student selection process of the IT department.

Ma'am, Please handle the grievance. Thanks

Regards,
Prof. (Dr.) Dharmender Saini
Principal
Bharati Vidyapeeth's College of Engineering
New Delhi
011-25278443(ext 283)

From: Anish Mittal <anishmittal2707@gmail.com>

Sent: 24 May 2023 20:00

To: Dr. Dharmender Saini <dharmender.saini@bharativedyapeeth.edu>

Subject: Application regarding biased selection and fraudulent document submission in the Best student selection process of the IT department.

Respected Sir,

I am writing this mail to bring to your attention a matter of great concern regarding the recent selection process of the best student in the IT department and the fraudulent submission of documents by Shourya Veer Dua

I regret to inform you that the selection process for the best student in our department has been marred by bias and unfairness. It has come to my attention through various reliable sources, including personal observations, that the selection committee exhibited favoritism towards A-4 Shourya Veer Dua, leading to an unjust outcome. This biased selection not only undermines the credibility of our institution but also demotivates other deserving students who have worked diligently and achieved remarkable results.

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A-4 Shourya Veer Dua,
New Delhi-63

Furthermore, I have gathered substantial evidence suggesting that Shourya Veer Dua has engaged in fraudulent activities by submitting incorrect and misleading documents to support their candidacy for the best student award. These fraudulent actions go against the principles of integrity and honesty that our institution upholds, and they cannot be ignored or tolerated.

I kindly request you to initiate a thorough investigation into this matter to ensure justice is served. I believe it is essential to reevaluate the selection process for the best student award, taking into account all eligible candidates and their respective achievements. Additionally, the documents submitted by Shourya Veer Dua must be carefully scrutinized to ascertain their authenticity.

It is of utmost importance that our institution maintains its reputation for fairness, transparency, and academic excellence. I trust in your leadership and commitment to upholding these values. I request that you take appropriate action to rectify this situation and restore confidence in the selection process, ensuring that justice is served.

I am more than willing to provide any further information or evidence that may assist in the investigation. I am confident that by addressing this matter promptly and impartially, we can rectify the injustice caused and uphold the integrity of our institution.

Thank you for your attention to this matter, and I eagerly await your prompt action and response.

Yours sincerely,

Anish Mittal

IT-1 4th Year

Mob No. 8076353614

Disclaimer :- <http://mail.bharativedyapeeth.edu/disclaimer.html>

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Grievance Redressal Committee

Ref:BVCOE/ND/SGRC/2022-23/09

Dated:26.05.2023

NOTICE

This is to inform all the members of Student Grievance Redressal Committee that a meeting has been scheduled on 30th May 2023 at 10.00am in the Principal office.

Agenda:


1. To consider the complaint made by Mr. Anish Mittal, a student of B.Tech (Information Technology(IT-1) batch 2019-2023) dated 24th May 2023 at Principal email address regarding therecent selection process of the best student in the Information and Technology department.
2. Any other point of discussion, with permission of the Chair

All members of SGRC and IT Department are requested to be kindly present for the same.


Prof. Dharmender Saini
Principal BVCOE, New Delhi and Chairperson, SGRC

Cc:

1. The Principal (for information)
2. HoD IT (to inform faculty members)
3. HoDs (App.Sciences /CSE/IT /ECE /EEE)
4. Admin Office /Accounts Office /I & P cell /Library /Maintenance
5. SGRC Committee member
 1. Prof. Kusum Tharani
 2. Prof. Prakhar Priyadarshi
 3. Dr. S.B.Kumar


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Grievance Redressal Committee

Ref:BVCOE/ND/SGRC/2022-23/10

Dated:30/05/2023

Minutes of Meeting(MoM)

A meeting of Student Grievance Redressal Committee (SGRC) was held on 30th May 2023 at 10.00am in the Principal office.

Agenda: To consider the complaint made by Mr. Anish Mittal, a student of B.Tech (Information Technology (II-I) batch 2019-2023) dated 24th May 2023 at Principal email address regarding the recent selection process of the best student in the Information and Technology department.

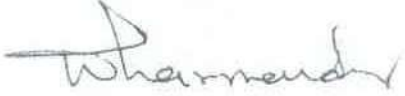
The following members were present during the meeting:

1. Prof.Dharmender Saini (Principal,BVCOE, New Delhi and Chairperson SGRC)
2. Prof.Kirti Gupta (Vice Principal Academics and HOD ECE)
3. Prof.Prakhar Priyadarshi (Vice Principal Admin. Member GRC and HOD IT)
4. Prof.Kusum Tharani (Member GRC, HOD EEE)
5. Dr. Arvind Rehalia(Faculty,IT Department)
6. Ms. Sarita (Faculty,IT Department)
7. Ms. Surinder Kaur (Faculty,IT Department)
8. Ms. Alka Leekha (Faculty,IT Department)
9. Ms. Neha Gupta (Faculty,IT Department)
10. Mr. Poras Khetarpal (Faculty,IT Department)
11. Dr.Arun Dubey (Faculty,IT Department)
12. Dr.Achin Jain (Faculty,IT Department)
13. Ms. Neetu Singh (Faculty,IT Department)
14. Mr. Ravi (Faculty,IT Department)
15. Ms. Payal Malik (Faculty,IT Department)
16. Ms. Nisha Malhotra(Faculty,IT Department)
17. Mr. Mahesh Kumar (Faculty,IT Department)
18. Ms. Kajal Kaul (Faculty,IT Department)
19. Mr. Gaurav Sharma (Faculty,IT Department)
20. Mr. Ajay Dureja (Faculty,IT Department)

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The committee considered the complaint made by Mr. Anish Mittal a student of B.Tech (Information Technology (II-I) batch 2019-2023) dated 24th May 2023 at Principal email address regarding the recent selection process of the best student in the Information and Technology department. After discussions at length and verification of the available facts and records from the Class Advisor, following observations were made:

1. The committee re-evaluated and verified the Academic records, Attendance records, Placement records, Extra Curricular and Co-curricular activity records of both the students Mr. Anish Mittal and Mr. Shourya Veer Dua.
2. The committee confirmed that both the students had almost similar scores after the Department Level Interview process.
3. For the Tie-breaker amongst the two students Mr. Anish Mittal and Mr. Shourya Veer Dua, the committee decided to have a department faculty poll in Principal office.
4. After final counting of the votes in the presence of all members and two students, it was found that Mr. Shourya Veer Dua had 9 votes while Mr. Anish Mittal had 8 votes.
5. Mr. Shourya Veer Dua was declared as the Best Student of IT-1 by the principal.



Prof. Dharmender Saini
Principal BVCOE, New Delhi and Chairperson, SGRC

Cc:

- 1) The Principal
- 2) Prof. Prakhar Priyadarshi, (HOD, IT)
- 3) Mr. Anish Mittal
- 4) Mr. Shourya Veer Dua
- 5) Mrs. Alka Leeka (Class Advisor, IT-1, Final Year)
- 6) Mr. Ravi (Class Advisor, IT-1, Final Year)
- 7) HoDs (App. Sciences / CSE / ECE / ICE / EEE)
- 8) Admin Office
- 9) All Committee members.



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New Delhi-63

Date - 24/4/23

To

The Principal,
Bharati Vidyapeeth's College of Engg.
New Delhi.

Subject - Request to modify meal package.

Respected Sir,

I am Shubham Kumar Pandit, student of IT, 3rd year.
I have availed day scholar meal facility of the college
since. I am writing to discuss a small modification
of my current meal package.

Recently, I have found that the four-meal
package I have been purchasing is becoming a bit ~~exp~~
excessive for my needs. I am often unable to consume
all four meals within allotted time, resulting in wastage of
food.

I kindly request to your attention to consider my
application for switching to a two-meal package and
adjust cost accordingly.

Thank you for your time and I look forward to your
positive response.

Yours sincerely
Shubham Kumar Pandit
- 15/4/23



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Grievance Redressal Committee

Ref:SGRC/2023/05

Dated: 24/04/2023

NOTICE

This is to inform all the members of Student Grievance Redressal Committee that a meeting has been scheduled in the conference room at 3.00 pm on 26th April 2023.

Agenda:

1. To discuss canteen related grievance raised by student.
2. Any other point of discussion, with permission of the Chair

All the members are requested to be kindly present for the same.

Arati Kane

(Dr. Arati Kane)

Chairman SGRC

Cc:

1. The Principal (for information)
2. All HoDs(App.Sciences /CSE/IT/ECE/ICE/EEE)
3. Admin Office/ Accounts Office/T&P cell/Library/Maintenance
4. All Committee members
 1. Prof. Prakhar Priyadarshi *Prakhar Priyadarshi*
 2. Prof. Kusum Tharani *Kusum Tharani*
 3. Dr. S.B.Kumar *S.B.Kumar*
5. Canteen Committee Incharge *Shubham Kumar*
6. Canteen Vendor
7. Student-Mr. Shubham Kumar Pandit, IT 1st Year *Shubham Pandit*

Shubham Pandit

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Grievance Redressal Committee

Ref:SGRC/2022/06

Dated: 26/04/2023

Minutes of Meeting

A meeting of Grievance Redressal Committee (GRC) was held on 26th April 2023 at 3.00pm in the in the conference room.

Agenda:

1. To discuss canteen related grievance raised by student
2. Any other point of discussion.

Following points were observed and discussed in the meeting

- A student complaint by Mr. Shubham Pandit was received on 23rd April 2023. The complaint was regarding the issue of meals served in college canteen.
- According to student he required only two meals of college day scholar canteen facility instead of 4 meals included in this package. He was willing to pay for two meals only out of 4 meals.
- After receiving the complaint, a meeting was called by the grievance committee along with the student and canteen committee incharge and canteen vendor.
- In the meeting the student was convinced that the no of meals can't be reduced but timing constraint can be relaxed in order to save his time.
- The complaint was resolved successfully.






(Dr. Arati Kane)

Chairperson SGRC

Cc:

1. The Principal (for information)
2. All HoDs (App.Sciences /CSE/IT/ECE/ICE/EEE)
3. Admin Office/ Accounts Office/T&P cell/Library/Maintenance
4. All Committee members.

Following members were present for the meeting.

1. Prof. Kusum Tharani
2. Prof. Prakhar Priyadarshi 
3. Dr. S.B. Kumar 
4. Student-Mr. Shubham Kumar Pandit, IT 1st Year 



Principal



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